



Dear Valued Customer

Personalized Tours, Inc. is dedicated to offering our travelers the finest tours available, and when it comes to protecting your investment, we are offering the very best cancellation protection in the industry at an affordable price. Please read through the following information – if you have any questions, feel free to give us a call.

Personalized Tours, Inc. has a very generous refund policy if you must cancel your trip 60 days or more before the departure date. The only exception is if theater tickets, or non-refundable attractions are involved. In that case, we will refund only the funds that are returnable to us. On all cancellations, a \$50 per person administrative fee will be assessed after the deposit is made. Within 60 days of departure, however, you are at risk for all or part of your investment. We would like to protect your investment by offering very affordable "Peace of Mind" cancellation protection on our multi-day motorcoach-only tours, for cancellation up to 48 hours before departure. Within 48 hours, this policy is void.

If you must cancel your tour because of illness or injury to yourself or your traveling companion or a death in the immediate family, "Peace of Mind" protection will pay for the non-refundable portion of the tour. This plan will cover your investment from the time you make your final payment until 48 hours prior to your departure. You must have a doctors' or funeral director's written notice upon cancellation/ Please be aware that should your travel partner find it necessary to cancel the tour, you will be responsible for the additional cost of a single occupancy should you decide to still participate in the tour. If you have purchased "Peace of Mind" cancellation protection, you have the option to cancel the tour without penalty as specified above. **Peace of Mind reimbursement may be in the form of a travel voucher.**

"Peace of Mind" cancellation protection through Personalized Tours, Inc. does not cover trip interruption if you must leave the tour because of sickness or injury, or if you must return home for a family emergency. If you would like complete cancellation/interruption protection, please request Travel Insured information to cover these additional situations. Also, if you are looking for air/cruise insurance, please visit WWW.TravelInsured.com.

Name of Tour _____ Dates _____ Tour # _____

Date Sent _____ Check No. & Amount _____

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Name of Tour _____ Tour # _____

Cost of "Peace of Mind" Cancellation Protection \$ _____ **PER PERSON**

This cancellation coverage will start from the postmark date of payment until 48 hours prior to departure. If you are interested in obtaining "Peace of Mind" cancellation protection for your upcoming tour, please fill out this form for each person/married couple, sign it, and send it with your Peace of Mind payment and deposit – please keep the top half of this letter for your records. We value your business and would like to see you protected! Please pay by separate check made out to "Personalized Tours - POM". Peace of Mind reimbursement may be in the form of a travel voucher.

POM is Per Person. If a couple is traveling, EACH will need to take out this protection. Today's Date _____

Tour # _____

____ Yes, Please enroll me in the "Peace of Mind" protection provided by Personalized Tours, Inc.

____ No, I do not wish to purchase the "Peace of Mind" protection. I decline protection.

(Please Print Full Name)

(Signature)

(Please Print Full Name)

(Signature)

PERSONALIZED TOURS, INC